

Data & Digital Development Manager



Within the IT Service

SALARY

Up to £51000

RESPONSIBLE FOR

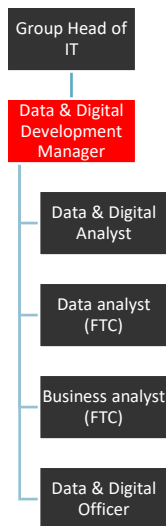
Currently 4 staff

RESPONSIBLE TO

Group Head of IT

CORE PURPOSE

To enable organisational effectiveness and change



The Data & Digital Development Manager is responsible for ensuring SHG is able to maximise value from data and knowledge held across the organisation.

This would include leading a dedicated team to refine the corporate Business Intelligence and Data strategies, continually develop the corporate data warehouse and ensuring data standards are continuously adhered to across the company. Ensuring the delivery of trusted information at the right time through the use of modern applications will enhance the customer service experience and will further support the organisations Digital ambitions.

Working closely with the Group Head of IT and Transformation teams across SHG, this pivotal role is also responsible for the research, development and delivery of key digital initiatives into Service. This includes the investigation and development of solutions within Microsoft SharePoint 365 as well as other low code/automation platforms.



PENSION

Access to a generous company pension scheme



GENEROUS ANNUAL LEAVE ENTITLEMENT

30 days annual leave plus the opportunity to earn additional days leave



HEALTH CASH PLAN

Claim back a proportion of your everyday healthcare and medical expenses



CAR LEASE SCHEME

Our scheme offers a contribution of up to £1,800 towards a vehicle of your choice



FLEXIBLE WORKING

Flexible working arrangements ensure you can achieve a healthy work life balance



WELLBEING

Take part in a range of activities to maximise your physical and psychological fitness

RESPONSIBILITIES *the Data & Digital Development Manager will...*

- ✓ Develop and motivate a highly effective Data & Digital team, ensuring adherence to service and corporate values
- ✓ Lead the development of corporate Business intelligence and Data strategies that support corporate ambitions.
- ✓ Lead the identification and consolidation of corporate sources of data into a single trusted dataset.
- ✓ Lead the design, implementation and maintenance of (MDM) master data management processes, including classification, security, quality, ethical principles, retrieval and retention processes.
- ✓ Ensure data standards across SHG and identifies issues which might prevent SHG from making maximum use of its information assets.
- ✓ Lead on the design, development and commissioning of information and technology solutions and ensure these are aligned to the corporate digital vision.
- ✓ Maintain a detailed awareness of the information needs of the organisation and promote a standardised approach to information and digital technology solutions.
- ✓ Define, sequence and deliver digital project solutions using appropriate systems development methods, tools and techniques.
- ✓ Establishes analytics methods, techniques and capabilities to enable the organisation to analyse data, generate insights and drive decision-making.
- ✓ To represent and lead SHG's response at wider GM strategic initiatives relating to Data & Digital aims
- ✓ Lead an overall corporate approach to data visualisation requirements using appropriate tools and techniques.
- ✓ Build and maintain an effective business partnership relationship with customers
- ✓ Support activities that increase overall corporate data literacy.
- ✓ Actively seek out and analyse Digital solutions to allow SHG to constantly innovate.
- ✓ Deputise for Group Head for IT as appropriate

STRENGTHS *the Data & Digital Development Manager will deliver key responsibilities by...*

- ✓ Breakdown complex tasks and explain in simple to understand terms
- ✓ Energising the way people think about dry subjects
- ✓ Understand a broad subject area but with the ability to get into the detail where needed
- ✓ Being proactive and energised by fast paced work together with a desire to continuously improve
- ✓ Bringing the right people together
- ✓ Empowering the team to deliver great outcomes
- ✓ Build rapport with customers to aid mutual understanding of drivers and priorities
- ✓ Prioritising and keeping focus whilst maintaining high standards
- ✓ Making adjustments and course correcting where necessary and building upon lessons learned.

REQUIREMENTS *the Data & Digital Development Manager must have...*

- ✓ Great leadership and organisational skills, able to manage and deliver multiple products and projects simultaneously against tight deadlines
- ✓ Strategic planning experience
- ✓ Ability to present to senior managers complex information in ways that are engaging.
- ✓ Ability to influence colleagues and peer groups as to the value of Data & Digital initiatives to maximise engagement for business transformation.
- ✓ Proven experience in leading a skilled data focused technical team
- ✓ Ability to lead a dispersed development and testing teams
- ✓ Understanding of the full development lifecycle including Agile
- ✓ Understanding in modern data visualisation solutions such as PowerBI
- ✓ Proven experience in data warehousing best practice including ETL methods
- ✓ Understanding of the capabilities around automation tools used in Microsoft SharePoint 365 and other low-code development platforms
- ✓ Understanding of AI and machine learning and its practical business application
- ✓ Degree level Technical Data qualification or relevant practical experience
- ✓ Evidence of continue professional development and an inquisitive mind.

VALUES *the Data and Digital Development Manager will role model core values through....*

Ambition

We have the ambition & courage to challenge; translating this into commercial success & brilliant outcomes for customers

Social Responsibility

We always try to do the right thing; using our role as a service provider, employer & buyer to generate trust, build our communities & empower our people

Passion

We have a passion for what we do; with positive, motivated & enthusiastic staff who enjoy their work

Innovation

We are innovative in everything we do; with the agility, creativity & edge to keep defying expectations & delivering fresh & exciting things

Respect

We treat each other with respect; supporting & inspiring one another & collaborating across teams & partnerships

Excellence

We continually improve how we work; challenging the status quo, learning from what goes well & always being professional



Proud to be part of SHG

